

REFUND POLICY

Amrita Chander Jankalyan Charitable Trust's Donation Refund Policy

Amrita Chander Jankalyan Charitable Trust takes the utmost care to process donations as per the instructions given by our donors, online and offline.

Case 1: Double transaction or wrong amount entered: –Request mail required to be sent to mail@amritachandercharity.org.in mail ID with a valid reason within 10 days of the transaction. After verifying the details of the transaction and justifying the reason with respect to the gift acceptance policy, the amount as received is refunded and the transaction charges shall be borne by the concerned donor.

Case 2: If any transaction is cancelled by the user during the processing period and the amount is not credited to the account of the Trust but has been debited from the user account:- Amrita Chander Jankalyan Charitable Trust is not at all responsible for a refund for the same. The matter has to be resolved by the user with their bank/merchant. The Organization shall resolve the matter up to the extent of its limit. For this, the donor is kindly requested to email their concern to Trust at mail@amritachandercharity.org.in.